

## **TRANSPORT**

The transportation costs are declared and calculated before the conclusion of the order. They represent a fixed refund for every single delivery as follows:

standard delivery Italy: € 8,00

standard delivery Europe: € 12,00

If the products shall be delivered in a Nation outside of the European Union, the total price indicated in the order and reiterated in the order confirm, inclusive VAT, is net of potential customs duties and whatever other sales tax, that the Buyer undertakes to pay if required as of now, in addition to the price indicated in the order and reiterated in the order confirm, as provided for by the law of the country to which the products are delivered. To have information about potential duties or taxes of its own country of residence or destination country of the products, the Buyer shall inquire about it at the competent organ of its own country of residence or of ones belonging to the destination country of the products.

Every other potential cost, obligation, tax and/or duty that are applied in a certain country at any title on the products ordered according to this contract are to be paid by the Buyer.

The Buyer declares that his lack of knowledge about the above costs, obligations, taxes and/or duties, at the order sending moment to the Seller, cannot cause resolution of this contract and cannot be charged to the Seller in any way.

## **DELIVERY TIME**

The delivery is understood at the street level with insured express courier.

The delivery time varies depending on some standards as the goods availability and/or the payment acceptance. For available products the delivery time varies depending on the city and the destination; for the islands, the time goes from 3 to 10 days, for the other cities from 2 to 7-10 days, for transportation inside the European Community the time goes from 3 to 10 working days, except for potential mistakes ascribable to the courier or directly to the Customer. Orders with payment by early bank transfer: the good is sent as soon as the occurred deposit can be verified.

## **GOODS RECEPTION**

At the delivery moment, the Customer has to control:

- the packaging integrity

In case of alteration and/or damages, the Customer has to immediately criticize the transportation and/or delivery, appending the writing "WITH RESERVE, GOODS RECEIVED UNCHECKED" on the delivery note received by the courier. The Customer has to signal potential damages within 7 (seven) days from the goods reception.

If the courier isn't able to deliver the goods for reasons connected directly to the Customer (for example: the Customer or his representative is not there at the registered address), he leaves an announcement in order to plan another delivery or a collection - within 5 working days - of the ordered goods which are stored into the courier storehouse.

If it is no possibility at all to deliver the goods at the address indicated by the Customer at the order moment, the order is nullified and the storage costs are charged.